SEPTEMBER ITERO 2025

(Klang, Malaysia)

SOME IMPORTANT INFORMATION

Dear saints,

Welcome to Malaysia. We are delighted to have the opportunity to serve you for the coming September ITERO 2025. Here are some helpful notes, even though not exhaustive, that we hope can be helpful to prepare for your arrival.

Please read carefully all the points related to you for your preparation to come.

1. Entry Requirements into Malaysia

To enter Malaysia, most visitors do not need a visa for stays of up to 90 days, but you will need a passport valid for at least six months beyond your intended stay. You must also complete the Malaysia Digital Arrival Card (MDAC) form online at https://imigresen-online.imi.gov.my/mdac/main, three (3) days prior to arrival.



For more details, please check with your local government website for visa requirements when travelling to Malaysia.

Starting June 1, 2024, visitors from the 63 countries listed below are eligible to utilise autogate for immigration clearance in both Terminal 1 and Terminal 2 of the Kuala Lumpur International Airport (KLIA). If you are from these countries, please use the autogate for immigration clearance to avoid the long queue through manual immigration clearance and save time.



2. Arriving Kuala Lumpur International Airport (KLIA)

The brothers from Malaysia will be waiting at the arrival hall of KLIA Terminal 1 and Terminal 2 to meet you. They will be wearing black jackets with the "ITERO 2025" logo, which is easily identifiable.

NOTE: The distance between the airport and the training venue is approximately 1 hour car drive.

2.1 If you have provided your flight information earlier

If you have provided your flight information earlier to request an airport transfer, please look out for them and speak to them. They will guide you from there. The airport transfer service only includes pick-up from the airport to and from the hotel and overflow hotels where this training is hosted.

2.2 If you have not provided your flight information earlier

If your arrival information is not provided earlier, airport transfer will not be arranged.

2.3 Attendee registering for meals only

The airport transfer will be provided if the arrival information is provided. However, the arrangement is only from KLIA to the main hotel where ITERO is hosted. Please make your own way to your own arranged lodging from there.

IMPORTANT: Airport transfer will be provided only to the ITERO attendees. There is no arrangement for anyone coming along with you (if any). If you have any enquiries, please email us at registration@localchurch.my.

2.4 Pre-arranged airport transportation

All airport transfer is pre-arranged for ITERO attendees and attendees who register lodging with their spouse only, who have provided us with their arrival and departure information. There are no extra seats for non-ITERO attendees.

3. Training Venue Address and Contact Information

In case you need this for the arrival or custom declaration form, please note the address of the training venue as well as the contact information below. Otherwise, you can use the hotel information where you will be staying, the details of which were emailed to you personally.

Venue: KSL Esplanade Hotel in Klang

Address: No. 1, Persiaran Bestari 2 / KS09 Bandar Bestari,

41200 Klang Bandar Diraja,

Selangor Darul Ehsan,

Malaysia.

Phone Number: +603-30002288

Contact Person:

- a) Brother Lee Teck Hin +6016 896 5635
- b) Brother Elwin Yap +6016-892 2456

4. Colour Code Assignments

Different colours are assigned to the different ITERO hotels and the Meal-only package. Please refer to the colour list below:

KSL ESPLANADE HOTEL : PURPLE

PREMIÈRE HOTEL KLANG : YELLOW

CRYSTAL CROWN HOTEL : BLUE

(Harbour View Port Klang)

WYNDHAM ACMAR KLANG : GREEN

WYNDHAM GARDEN I-CITY : ORANGE

MEAL ONLY : PINK

The colour code assignment is useful for airport pickup as well as Day 1 transfer between the overflow hotels and the main training venue. Please take note of the colour that matches your assigned hotel.

4.1 Receiving your round colour sticker

If you requested airport pickup on the day of your arrival, the brothers who received you at the arrival hall will provide you with your respective round colour sticker.

4.2 Usage of colour sticker if you are staying in one of the overflow hotel

Please keep your colour sticker until you are successfully transferred to the main training venue and receive your ITERO name badge. On the morning of September 25, 2025, you need to present your sticker before you can board the shuttle buses.

5. Weather

Malaysia has a tropical climate with hot, humid and rainy weather throughout the year. Please check the weather forecast before coming.

6. Personal Effects

The standard electric voltage in Malaysia is 240 volts (V) at a frequency of 50 Hertz (Hz). The power plugs and sockets (outlets) of type G are used. Please bring your own adapter and voltage converter for your electronic devices if necessary.

7. Early Arrival Before or On September 24, 2025

7.1 Hotel Check-in

7.1.1 Arrival before September 24, 2025

If you have booked additional night(s) stay through us, please proceed to the hotel front desk to check in upon arrival. The standard hotel check-in time is 3:00 P.M.

7.1.2 September 24, 2025

This is the hotel check-in day for ITERO. Please come and meet us at the check-in counter located in your assigned hotel lobby. The standard hotel check-in time is 3:00 P.M. If you have informed us of your earlier flight arrival, we will try our best to help check you in to your room as early as possible.

7.2 Meals

Your hotel room comes with breakfast. However, lunch and dinner are not provided. You can order your food from the hotel coffeehouse or the nearby local food eateries.

8. ITERO Day 1 (September 25, 2025)

8.1 Breakfast starts at 5:00 a.m. Please refer below for the breakfast venue in your respective hotel:

- 8.1.1 KSL Esplanade Hotel—Birch Restaurant, Level 3A
- 8.1.2 Premiere Hotel, Klang—Royal Gourmet Chinese Restaurant, Lower Ground Level and The Buzz Café, Ground Level
- 8.1.3 Crystal Crown Hotel Harbour View, Port Klang—Chinese Restaurant, M Floor
- 8.1.4 Wyndham Acmar, Klang—T Cafe, Level G
- 8.1.5 Wyndham Garden i-City, Klang —The View Cafe, Level 5

8.2 Registration for ITERO opens at 7:00 a.m.

Location for LSM registration counters—Level 2 ballroom foyer of KSL Esplanade Hotel.

8.3 Transfer from the Overflow Hotels to KSL Esplanade Hotel:

You will be transferred to the main hotel:

- (a) Gathering point—Ground floor hotel lobby
- (b) Departure time—6:15 a.m.

9. Arrangement for Dinner (September 25-27, 2025)

You will return to your respective hotel for dinner at 6:00 p.m.

9.1 Gathering point

The same drop-off points in the morning. There will be ushers to guide you.

9.2 Exceptions:

- (a) Brothers staying at KSL Esplanade Hotel will be taking dinner at Birch Restaurant, Level 3A.
- (b) Brothers assigned to <u>Crystal Crown Hotel Harbour View</u>, <u>Port</u> Klang will be taking dinner at Premiere Hotel before returning to your hotel to rest.

10. Attendee Registering for Meals Only

10.1 Daily Transfer

Please make your own way to and from the KSL Esplanade Hotel during the training.

10.2 Meals

No breakfast provided for the meals-only package. Please take your breakfast before you come to the training.

Lunch and dinner are provided at the main training venue—KSL Esplanade Hotel.

- (a) Lunch location: Indicated by your ITERO grouping.
- (b) Dinner location: KSL Great Hall

11. Post ITERO (September 28, 2025)

Some general information for your reference, subject to changes.

11.1 Check-out Day

If you are not extending your stay, this is your check-out day.

11.1.1 Luggage holding area for all attendees—KSL Great Hall.

All the luggage needs to be tagged individually. A number tag will be assigned to you at the luggage drop-off counters. Please claim your luggage with your number tag.

11.1.2 KSL Esplanade Hotel:

Attendees are to check out with the hotel front desk and drop off the luggage at the luggage holding area before attending the Lord's Day morning blending meeting.

11.1.3 Overflow hotels:

8:00 A.M.—Check out with the hotel front desk of your respective hotel 8:30 A.M.—Depart to KSL Esplanade Hotel Upon arrival KSL Esplanade Hotel—Drop your luggage

11.2 Lord's Day Morning Blending Meeting

Venue: Level 2 Esplanade Ballroom, KSL Esplanade Hotel

Meeting Time: 10:00 a.m.

11.3 Extending Stay

If you are extending stay for another night or two, and you are staying in one of the overflow hotel, you will be transferred to KSL Esplanade Hotel to attend the Lord's day morning blending meeting

11.4 Airport Transfer

If you requested to be transferred to the airport by providing your departure information earlier, transportation has been arranged for you. For more information, please contact the Service Centre serving team at your respective hotel.

12. Spouse Day Tour (September 25-27, 2025)

Please proceed to the spouse day tour counter on the check-in day to collect your name badge and information sheet.

13. Churching and Blending Trip

13.1 Trip within Peninsular Malaysia (September 28-30, 2025)

The trip will start after the Lord's day morning blending meeting concludes at 12:00 noon on September 28, 2025. On September 30, 2025, this trip will end at 2:00 p.m. after lunch.

You will be duly informed to gather for further briefing.

13.2 Trip within Sabah or Sarawak (September 28-October 1, 2025)

If you have not provided us with your flight itinerary to fly to your churching destination, please update us as soon as possible. If we have your departure information to fly either to Sabah or Sarawak, you will be shuttled to the airport accordingly on September 28, 2025.